

TICKET TERMS

- ADMIT ONE – NO REFUNDS OR EXCHANGES – RAIN OR SHINE EVENT
- Unauthorized duplication or sale of this ticket may prevent your admittance to the event.
- No smoking in the VIP or parking area. Designated smoking areas will be near the restrooms (porta potties). This policy also includes e-cigarettes and vape pens.
- By FAA mandate, no balloons (active flight path)
- JOYFM, BOOST Radio, POWERplex, and other involved entities are following current COVID-19 social distancing guidelines and are not responsible for any transmission of the virus. Event guests are also required to follow safety guidelines.
- You may not leave early unless of an emergency
- Speed limit on the lot is 5mph at all times
- Lot officials will guide general admission and VIP parking attendees to their first come first serve parking space.
- VIP seat purchasers will be led to separate parking lot to park, and then can walk or be shuttled to VIP seat(s).
- If rain occurs, guests with vehicles can return to the inside of their car and listen to FM station concert stream (station frequency will be provided on screens).

ADDED NOTES

- DEAD BATTERY needs can find a staff member or go to merch table to report need to get battery charged
- A trash bag will be handed to EACH vehicle upon entering, please be responsible and clean up after yourself.
- Artist merch tables and concessions will be on site. Please continue to follow distancing guidelines.

INFO FOR GENERAL ADMISSION (GA) and VIP CARS

- Large/raised vehicles will be forced to park in the back row or outer perimeter spaces.
- Maximum standard vehicle height (6ft) or lower will be allowed to park anywhere (Jeeps, Cars, Mini vans, Trucks, Motorcycles, SUVs).
- Maximum attendees per vehicle is determined on approved vehicle's legal passenger limit.
- Mini-Buses, passenger vans, limousines and party buses are not allowed
- All General Admission vehicles are subject to first come first serve basis and will be led to General Admission parking spaces by parking attendants.
- All VIP Parking vehicles are subject to first come first serve basis and will be led to VIP Parking spaces by parking attendants.
- Once parked, guests are allowed to exit their vehicles. All guest MUST sit in open space beside their vehicles, leaving room for mobile concessions and emergency vehicles.
- Do not sit on vehicles.
- Chairs can only be placed on ground.

INFO FOR VIP RESERVED SEAT(S)

- VIP Reserved Seat(s) holders will be led to the Ice Zone parking lot, and they will have option to walk or be escorted to seat(s).
- VIP Reserved Seat(s) will be socially distanced from the next purchaser's seats in VIP Reserved Seat Section. Seat(s) provided.
- May want to bring poncho or umbrella in case of rain.
- Age 3 and under are free for VIP reserved section when accompanied by VIP reserved section seat holder. But they will not have a seat.

PERMITTED ITEMS TO BRING

- One Cooler
- Food & Beverages
 - o Only plastic bottles and aluminum cans allowed
 - o NO ALCOHOLIC BEVERAGES OR SMALL GRILLS
- Note: Concessions for purchase will be available
- Lawn chairs for General Admission and VIP Parking spaces.
- Umbrellas only permitted to be used in case of rain.
- Binoculars
- Cameras
- Strollers (if accompanied by a child). Must be kept within attendees reserved area.
- Small blankets
- Service animals (only approved service animals with proper paperwork will be admitted.)

All items brought through the lot entrance are subject to search by Security. JOY FM, BOOST Radio, and POWERplex are not responsible for lost or stolen items.

PROHIBITED ITEMS TO BRING

- ALCOHOLIC BEVERAGES OF ANY KIND
- Firearms, knives, fireworks of any kind and items restricted by Local, State, and Federal Laws
- Bicycles, scooters, skateboards, roller skates, roller blades
- Glass containers
- Canopies or tents
- Firepits or BBQ grills
- Laser pointers
- Pets (only approved service animals with proper paperwork will be admitted)
- Aerosol cans
- Balloons, beach balls
- Illegal substances
- Sticks, bats, poles or clubs
- Any items deemed by JOY FM, BOOST, or POWERplex to pose a safety hazard or that diminish other fans' enjoyment of the event.